



## ZED CANDY HELP GUIDELINES

Thank you for getting in touch with us.

To help us to answer your query, there are just a few things we need to find out first.

If you are contacting us about a product that you were not completely satisfied with, can you please tell us the following:

Name of the product

Where you bought it: Name & address of the shop you purchased it in.

Lastly can you please look at the pack and find the printed lot code, this is a six digit number beginning with the letter L EG. L16233

If you can take a photo of this Lot code and upload it here

This will help a lot